

From: "Bridges, Phil" <Phil.Bridges@unhealth.unc.edu>
Date: Friday, September 6, 2019 at 12:05 PM
To: "Bridges, Phil" <Phil.Bridges@unhealth.unc.edu>
Subject: UNC Health Care Statement on Accreditation (Joint Commission)

The following statement comes from UNC Health Care:

UNC Medical Center's accreditation status with the Joint Commission has been updated to "Accreditation with a follow-up survey" following our successful surveys last week. UNC Medical Center leadership is confident in our ability to provide excellent patient care to all North Carolinians. UNC Health Care is committed to continuous quality improvement, and working with the Joint Commission is an important part of that ongoing effort.

- **UNC Health Care**

***** A photo of UNC Medical Center in Chapel Hill is attached for your use.**

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On Sep 6, 2019, at 10:13 AM, George, Glenn <Glenn.George@unhealth.unc.edu> wrote:

Phil –

I just think it is risky to say there was no threat to patient safety when we were put on probation for failure to meet suicide prevention standards. I also think we should at least consider reflecting the same terminology that will be on the Quality Check website if we think we will be called on that – it is "Accreditation with follow up Survey." Do you want to even reference the term "preliminary denial"? Did we use that in prior statements? If so, I think we can be more assertive than "effectively lifting" – it was lifted.

In our internal statement we quoted the Joint Commission letter, which may be the safest route – and is going to be disclosed to Gabler once we are able to complete a response to her public records request.

Sorry to be so cranky!

Glenn

From: Bridges, Phil <Phil.Bridges@unhealth.unc.edu>
Sent: Friday, September 06, 2019 6:58 AM
To: George, Glenn <Glenn.George@unhealth.unc.edu>
Subject: JC External Statement

Glenn,

Here is our latest draft for external use on JC.

Are we OK with this? We need to have this ready for calls and when we want to proactively announce:

UNC Health Care Statement on the Joint Commission (Sept. xx, 2019):

UNC Hospitals' status with the Joint Commission has been changed to "Accreditation," effectively lifting the preliminary denial of accreditation following our successful surveys last week.

None of the Joint Commission's findings were due to patient health or safety threats. UNC Health Care leadership is confident in our ability to provide excellent patient care to all North Carolinians.

UNC Health Care is committed to continuous quality improvement, and working with the Joint Commission is an important part of that ongoing effort.